

ANIMAL Physiotherapy Services

NEUROLOGICAL PHYSIOTHERAPY INTRODUCTORY PACK

Your vet has recommended physiotherapy for your pet. This Introductory Pack is designed to introduce you to the field of animal physiotherapy, to answer many of your questions, and to ensure you are prepared for the physiotherapy process.

Our team members are all qualified human physiotherapists who have undertaken further study in animals. We believe that even though our founder, Dr Helen Nicholson, holds the first small animal physiotherapy PhD in the world, that all of our team members contribute different strengths and experiences – that our whole is greater than the sum of our parts. We are therefore committed to working together to ensure your pet receives the very highest standard of physiotherapy care by combining our knowledge and constantly updating our team's skills.

Please rest assured that this world-leading standard of physiotherapy care incorporates only the most gentle techniques – we **DON'T** subscribe to the “no pain, no gain” school of physiotherapy and we **will** treat your pet with the utmost respect.

This pack contains:

- ✓ Preparing for the Appointment Sheet
- ✓ Physiotherapy for Neurological Conditions Information Sheet
- ✓ Consent For Physiotherapy and Data Collection Form
- ✓ Our card should you need to contact us.

Please note, in this modern world, legal consent for your pet to receive physiotherapy is required by filling out the Consent for Physiotherapy and Data Collection Form. This form also requests your consent for non-identifying details of your pet's data to be collected so as to help advance the field of animal physiotherapy and your co-operation is very much appreciated, although not compulsory – your pet will receive exactly the same high standard of physiotherapy regardless of if their data is collected or not. From time to time, we also survey our owners randomly, and your permission to participate is requested to help ensure quality control.

Please contact us (info@k9physio.com or ph/fax 4739 4557) should you have any questions about any aspect of physiotherapy. Please accept our apologies in advance if you need to leave a message, as we often don't return to the phone until well after regular business hours. Please make sure you include your contact details very clearly in your message and if you have not received a reply within 48 hours, please contact the hospital so reception can forward your message by carrier pigeon.

In the rare case of an emergency, please call the hospital immediately, and then us.

Our staff always prefer that you ring “just in case” rather than waiting until we have a full scale disaster on our hands. Please ensure you have the hospital's after hours number.

You will need to bring this Introductory Pack with you to the first appointment.